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### Agenda

### Part 1: Q2 reporting

- Operational efficiency
- Financial highlights

### Part 2: Our solid business model secures strong growth

- o Marketing and sales excellence
- Development strategy
- o Summary and Q&A





Our solutions provide competitive edge for our construction customers

- Ensure digital flow of information between people
- Store and process all data in one place accessible for all
- o Data in the field is captured with mobile Apps
- o Total overview of documentation
- Revenue and cost control on each project
- Supporting sales processes in a competitive environment



# Leading position in the Nordics

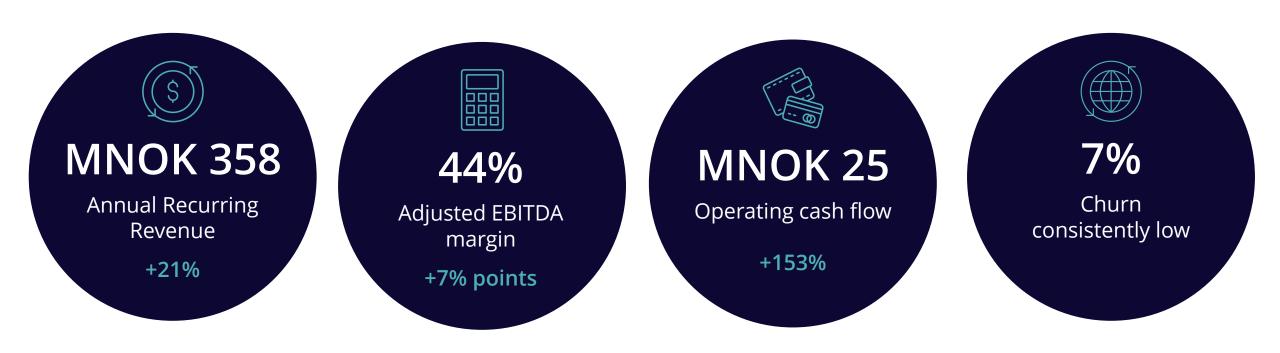
- Consistent and solid growth before and after the IPO in June 2021
- Constantly gaining market share
- 15 offices in Sweden, Norway and Finland
- o 200 employees





### Q2 2023 highlights

Continued strong growth, record high margins, strong cash flow and low churn





# Unique business model creating real customer value

True Software as a Service

### Strategic focus

- Recurring revenue (ARR)
- Target SMEs construction companies
- Maintenance, services and upgrade projects
- Solutions for energy saving initiatives
- Ease documentation requirements



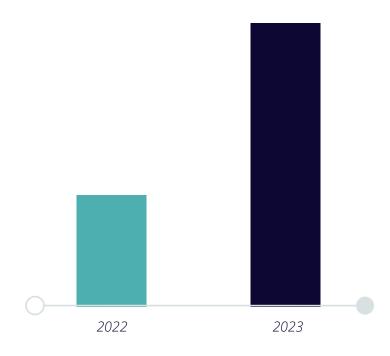


# Implemented changes showing results in Finland

- Increased focus in 2023 on Renovation
- New ARR revenue trending upwards last three quarters
- Potential revenue pipeline increased 154% YoY and 73% QoQ
- Some large existing customers facing challenges in New Build resulting in downgrades <u>BUT</u>;
- o Churn stable at 3%
- Strong position when market for New Build improves

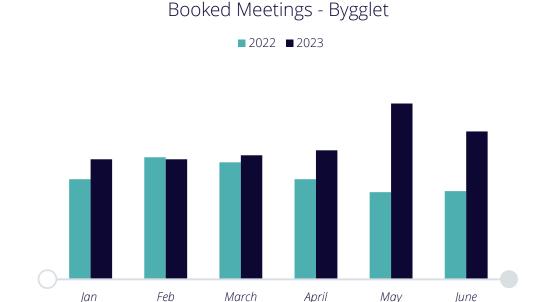
### ച്ചിറ്റ SmartCraft

#### Congrid ARR pipeline Q2 YoY



# Increased momentum in Sweden

- Organic recurring revenue growth of 5% vs Q1 2023
- Organizational changes and increased
   sales focus is paying off for Bygglet in Q2
- Booked meetings increased by 64% YoY
- Sales conversion 60% LTM

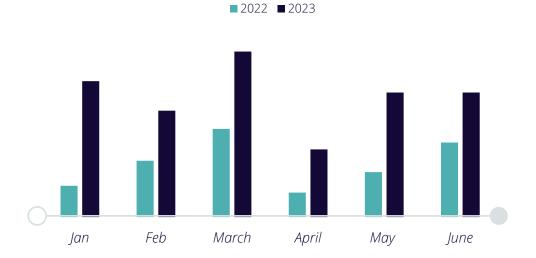




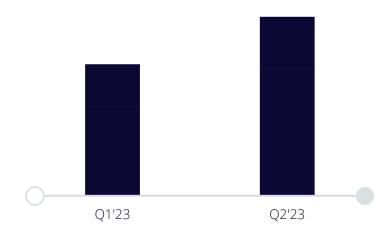
# Stable and strong situation in Norway

- Continued strong organic YoY recurring revenue growth of 18% in Q2
- Increased Sales focus paid off especially for Cordel in Q2
  - 119% increase in booked meetings YoY
  - Potential revenue pipeline at all time high with 36% growth QoQ

#### Booked meetings Y/Y - Cordel



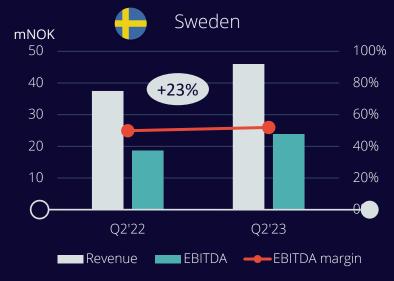
#### Cordel ARR pipeline Q2 QoQ





# Solid growth in all segments







- Organic recurring revenue +18%
- El-Verdi and Inprog acquired in 2022
- Increased ARPC driven by CPI adjustments and upsales
- Strong and improved pipeline for H2'23

- Organic recurring revenue +12%
- o Increased ARPC driven by CPI adjustments and upsales
- Strong and improved pipeline for H2'23

- Organic recurring revenue +10%
- Exposure to large customers in "new build" construction
- Stable and low churn of 3%, but fewer initiated projects affect growth
- Moved focus to renovation
- Strong and improved pipeline for H2'23



### Continued growth in revenue and increasingly strong profitability

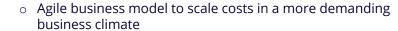




o 15% organic growth in recurring revenue

#### Consistently high adjusted EBITDA margin

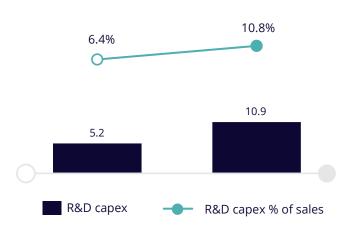




- o Ability to increase margin both short-term and long-term
- Increasing EBITDA-capex margin by 3pp

### R&D capex





- Development of SmartCraft Core and integrations for cross sale and upsales
- Expecting ~10-11% FY'23 (updated) from higher share of resources allocated to revenue generating R&D



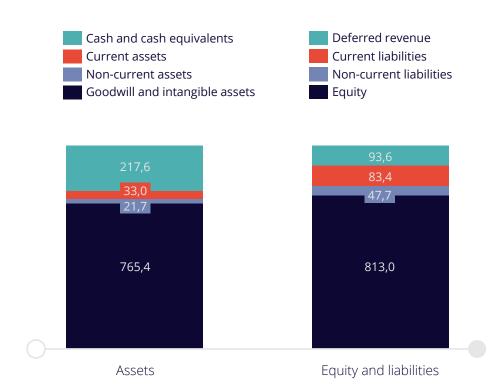
# Solid financial position and strong cash flow

- to support growth strategy and M&A activity



- o Cash positive all quarters (seasonally strong Q1)
- $\circ~$  Cash generated from operations enables strategic investments and M&A

### Balance sheet, June 30, 2023



- Net cash positive
- o Negative net working capital driven by customer prepayments
- o Acquired 1,46% (~2,5m) shares, per mid-august

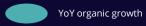


### High growth in recurring revenue as basis for success

- o 21% growth in ARR
  - o 15% organic growth
  - Additionally, acquisition of ELinn (October 2022) and FX changes
- Improved pipeline for H2'23





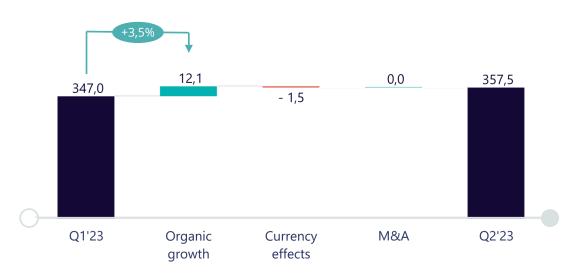


#### Quarterly ARR growth history, mNOK



Quarterly currency adjustments not displayed in chart

#### ARR bridge QoQ, mNOK



### Coredination AB

### Our 10<sup>th</sup> aquisition

- Complementary Swedish SaaS solution
  - Workforce management
  - Machine rental
  - o Fleet management
- Great cross-sell and up-sell opportunities
- o 10 employees
- Located in Stockholm
- o Purchase price SEK 25m
- Acquired July 2023

### COREDINATION



- 200+ customers
- o 3000+ users



#### 2022:

o SEK 10m revenue

### YTD June:

- o 18% growth
- o 12% cash EBITDA
- o 90% ARR
- o 6% churn



Strong ability to extract revenue synergies and drive margin improvement post acquisition

### **Proven track-record:**

- o Focus in increasing recurring revenue
- Reduce complexity
- Make solution easy to buy
- Seek cross-selling opportunities
- Utilize SmartCraft's processes

#### Post-acquisition performance

	👣 cordel	BYGGLET	EL-VIS°	CONGRID	HomeRun	KVALITETS KONTROLL
Revenue	9.6%	27.4%	23.3%	14.9%	29.1%	20.8%
CAGR						
Adjusted EBITDA	+11.1pp	+33.6pp	+35.8pp	+15.9pp	+42.0pp	+31.7pp
margin expansion						



### Key focus to ensure continued profitable growth

- o Capitalize on solid new customer pipeline
- Customer centric business model
- Improved coordination of marketing and sales teams
- Sales automation & self service
- Use our flexible business model to be prudent on costs
- o Further scale our cloud environments
- Value accretive M&A

### MartCraft

Medium-term financial targets remain unchanged



Margin expected to increase due to scalability of the business

#### **Short-term considerations:**

Impact from acquired companies last 12 months

# Marketing and sales excellence



# Multiple attractive levers to drive organic growth

Continue to capitalize on position and underpenetrated market

Up-sell & price optimization

Cross-sell existing portfolio

Deepen and expand presence









Clear growth levers to be driven by a strong commercial organisation and proven go-to-market model

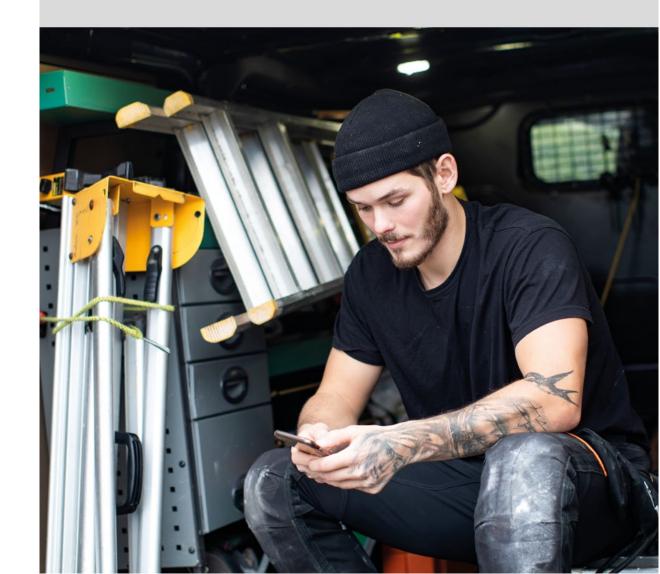


# What the market says about digitalization

- Prepeak of our findings 2023

- Yearly market survey about digitalization in the construction industry
- Analysis conducted by 3rd party consultant
- 680 respondents in the Swedish market
- o 2023 results to be released in September

# SmartCraft Digimeter

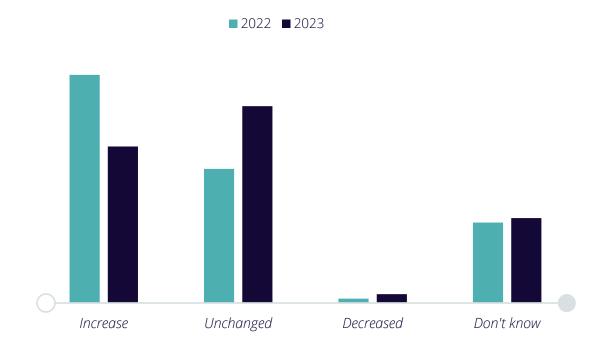




### More than 78% of respondents will increase or maintain investments in digital tools

- Strong figures despite unstable economic climate indicating great awareness of digitalization benefits
- 20% have not yet decided on their investments

What is your intention when it comes to business investments in digital tools the next 12 months?

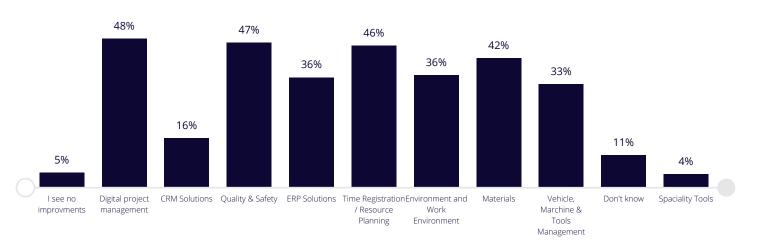




### Significant potential for operational improvements through digital investments

In what areas do you see improvements by digital investments?

- Great potential to improve all parts of the business
- Top 3 related to people, materials and documentation of quality assurance and safety

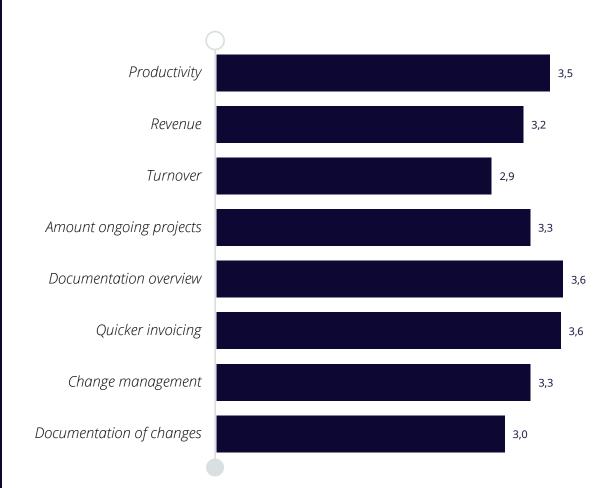




## Digital tools already crucial to prove competitive position

- Improvements when handling all key tasks in the company ensure higher productivity!
- Improvements regarding document handling is ranked highest
- Major impact on turnover and revenue will make users of digital tools competitive

### Estimate on a scale 1-4 how your business has improved by using digital tools

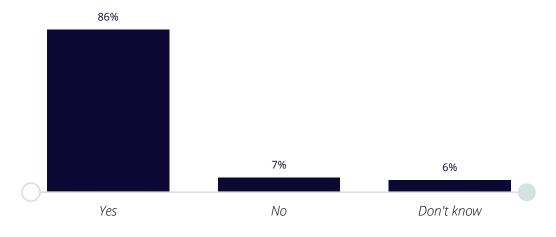




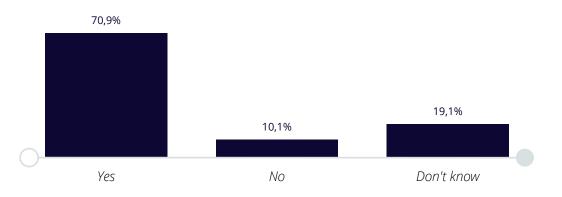
### Use of digital tools create market winners

Less mistakes and greater
 transparency lead to a better
 working climate

 Customer satisfaction is improved with less misunderstandings. Do you think a digital tool creates a better working climate?

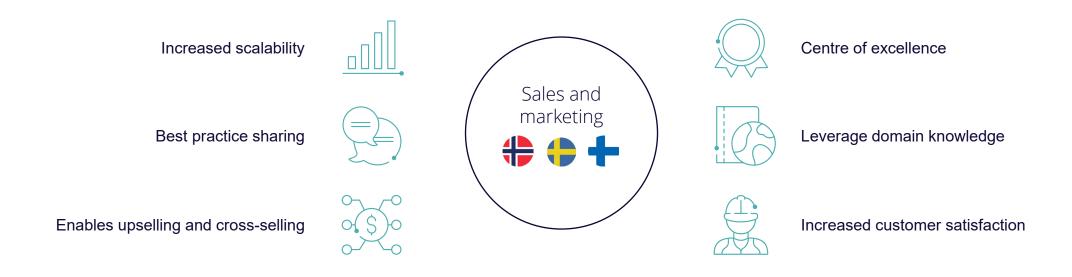


Do you think a digital tool is improving customer satisfaction?





### New matrix sales and marketing organization established to optimize sales efforts



### PART OF SmartCraft



### Key measures identified to exploit the strong market fundamentals

### **Current sales strategy**

Build the brand

Convince our lead

Purchase push and pull

Deliver the brand promise

### Focus areas for continuous improvement

### Increase Customer Acquisition Rate

- Expand awareness
- Streamline purchase
- Simplify onboarding

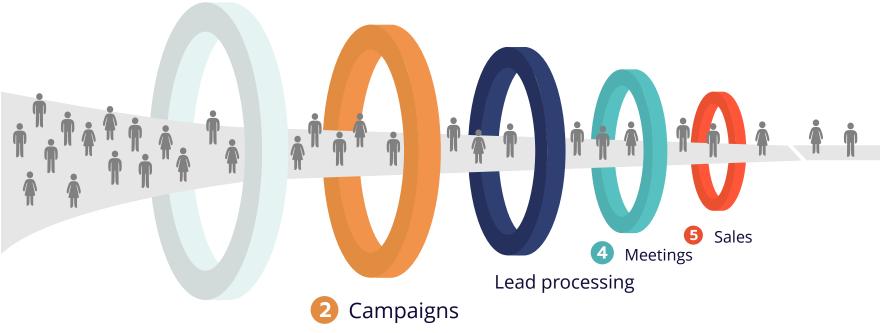
#### Increase Customer Lifetime Value

- Up-sell strategies
- Cross-sell strategies
- Increase Usage



# Highly effective go-to market strategy

Best in class sales engine with broad reach and highly effective lead conversion



Branding

**20 646 000**Media views<sup>1</sup>

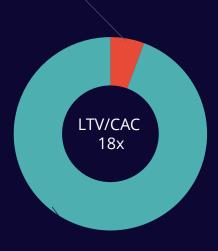
**365 600** Website traffic<sup>1</sup>

60%
Conversion from meetings to sales (LTM)

ปัญ SmartCraft

### Highly efficient sales process<sup>2</sup>

Customer acquisition cost



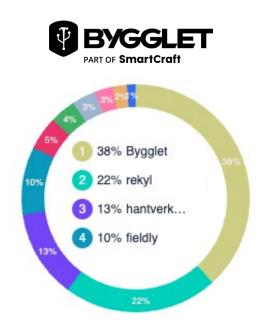
Lifetime customer value

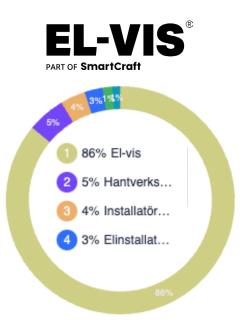
#### Note:

- Metrics for H1 2023:
- Calculated as weighted average of CLTV and CAC based on the products and solutions sold over the last 6 months.
   6-month period ending in June 2023

# More focused marketing efforts resulting in increased customer awareness

### Established SmartCraft brands have significant shares of search







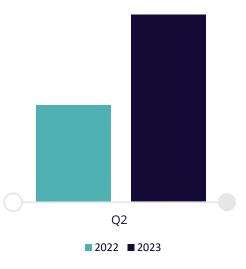
# Successful online strategy improving market position and sales leads



#### **SmartCraft Sweden online statistics**









# Extensive use of digital tools to illustrate efficiency gains with SmartCraft solutions

### User friendly tool to create understanding of benefits of digitalization



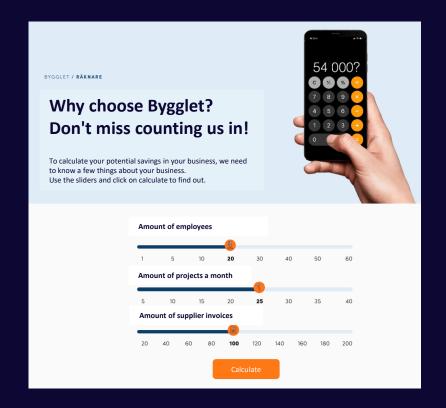
"Every month we handle 50 projects at the same time, which without a digital tool probably would require 30 people and also affect our profitability.

Instead we are only 5 people handling the full administration of our projects and the company, A prerequisite for us being able to grow is that we have become digital."





# Digitalization means a profitable business!



#### You can save



### 225 720 SEK/yr



#### ...and 564 hours. And still our calculations are moderate!

Our long experience help us estimate how many hours businesses can save using our tools. Thus, this tool helps you estimate the gains of your particular business. Keep in mind that the estimates are simplified and moderate, because we do not keep customers over time by using too optimistic figures. Probably the gains in reality are much higher – not the least counting in a more enjoyable working climate.

Based on your calculation we are suggesting Bygglet Total.

Read more about our packages

Read more about our calculation 
 ∨

Book a demo

Recalculate



### Development strategy

```
ups_free(struct group_info *group_info)
                                                                                                                     if (groupinfo->blocks[0] != group_info->small_block) {
                                                                                                                                int i:
   (groupinfo->blocks[0] != group_info->small_block)

    i < group_info->nblocks; i++)

      | | MIRROR_Z":
mod.use_x = False
       mod.use_y = False
       mod.use_z = True
              tion at the end -add back the delication at the end -add back the delication at the 
                elect= 1
                   ob.select=1
       lected" + str(modifier ob)) http://www.touser(gid_t_user *grouplist.
                                                                                                                                                          const struct group info *group_info)
                                                                                                                        unsigned int count = groupinfo->ngroups;
                                                                                                                        for (i = 0; i < group_info->nblocks; i++)
                                                                                                                                    unsigned int len = cpcount * sizeof(*grouplist);
unsigned int cpcount = min(NGROUPSPERBLOCK, count);
                                                                                                                                                       ned int len = cpcount * sizeof(*grouplist);
                                                                                                                                  if (copyto_user(grouplist, group_info->blocks[i], len))
                                                                                                                                                                                                       plist, group_info->blocks[i], len))
```

# Consolidating solutions for electricians to optimize customer benefit and growth

#### Factors affecting our development priorities

Electricians have very high demand due to energy savings and electrification We see strong demand in the areas of service, upgrade and installation

Our solutions are feature rich, but usability can be improved







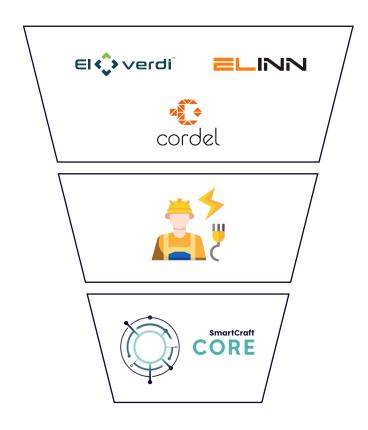






### Benefits of the SmartCraft Core consolidation for electro

- Unified Experience: Long-term ambition to have a cohesive solution, a more intuitive user experience.
- Enhanced Efficiency: Seamless transition between tasks, reducing redundancies and increasing productivity.
- Future-Ready: SmartCraft Core is our most advanced platform ensuring that our tools for electricians will remain cutting edge
- Cost-Effective: Streamlined maintenance and updates leading to cost savings





SmartCraft Calculation coming to a laptop near you!





### Thousands of products to choose from

Difficult to assess time and material

Need to be able to manage many versions

Maintaining quality and profitability in each calculation

Sending bids in short time frames to have better win rate





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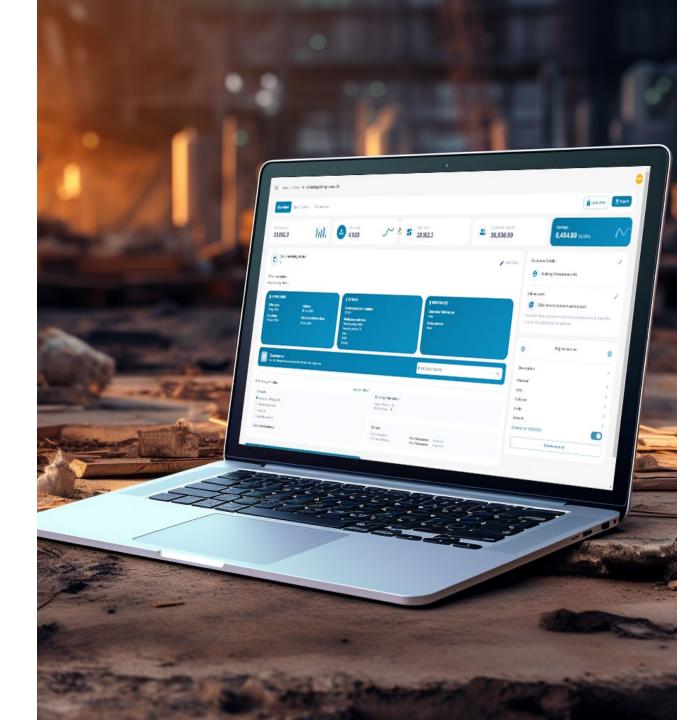
- Need to be able to manage many versions
- Maintaining quality and profitability in each calculation
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### SmartCraft calculation

- Personalized calculation tool crafted specifically for plumbers and electricians
- SmartCraft has a long history of delivering calculation software
- Designed with user experience in mind
- Opening for new customer groups and segments
- First launch to plumbers
- o Expanding the tool to accommodate electricians







### Bring Al to our users

- H1 2023 Using Al tools to boost productivity in our R&D department
- H2 2023 Integrating AI tools directly into our products
- Areas involve
  - Speed up onboarding
  - Customer success modules
  - Tailored training
  - Contextual search





# Q&A

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